

# Happy New Year and may it be just that!

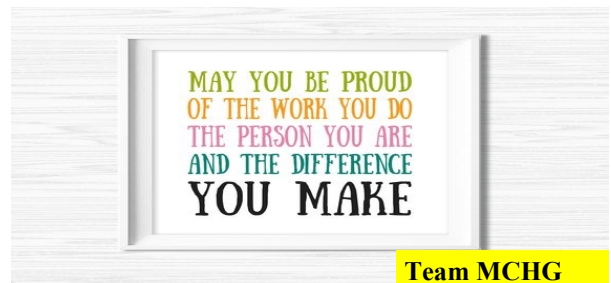


## MCHG Newsletter 4th Quarter 2020



A warm welcome to Steven Puettner, our new Director of Sales of our Home2 in Williston, VT. Steven comes to us from a full service Hilton hotel and brings 20+ years of sales experience, 4+ in the Burlington area. We are happy to have him join our H2 Team and MCHG Family.

Please welcome Steven at [Steven.Puettner@Hilton.com](mailto:Steven.Puettner@Hilton.com)



Team MCHG







Beacon Park ~ an indoor community park in Bath is where we met with Donna to say farewell as she began her journey back to the Phoenix area. Of course she was hired on the spot at an HGI. We miss you Donna !



It's family fun on Pop's Birthday!

Rockland Harbor Hotel Team said goodbye to Ops Manager Michelle Peaco. Michelle has been with us since our opening in 2016 and will be missed.

She has moved on to a career in banking and we all wish her the best!



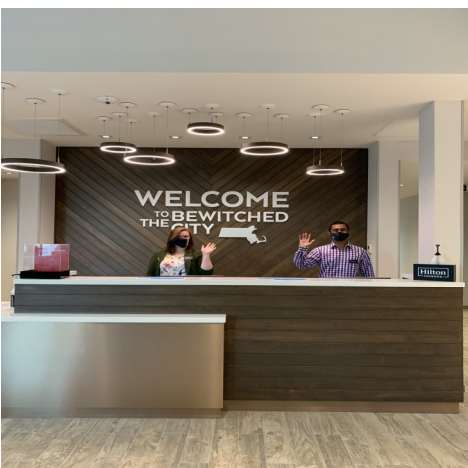
Pawtucket celebrates the legacy of a GM! Best wishes to Mark Poole, thank you for being on our team!

Thank you to our Salem Family and community. Happy Thanksgiving!





It's amazingly bewitching in Salam and I see a smile behind every single mask!



Team Salam made a difference right out of the gate making sure everything is ready to go!

Dear Team  
You're All  
Amazing  
Keep up the  
Great work!





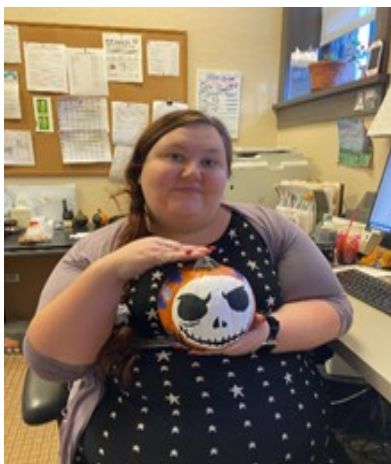


Angel did a great job creating a collage of their 3rd Annual Employee Pumpkin Carving Contest and their 2nd Annual Employee Gingerbread House Competition.

“No pictures this time since we weren't able to have any parties in 2020 like we normally do but we still made sure to have fun!” I bet there were lot's of smiles and giggles going into these fabulous creations!







Way to go Calla, Derrick and HGI Burlington having fun for the holidays!



What a sound when these babies rolled into the lot!! BFFIS was pleased to host the Jaguar 2020 F-Type Ghost Tour for two evenings in October and can't wait for their return next year!!

Must have been quite a sight and sound!



Brunswick Fairfield Inn & Suites had a special request from a guest before arrival to somehow have "I Love You" on the bed. With random supplies from the closet, and a towel animal lesson from a cruise ship 10+ years ago, we were able to pull it off! The couple were trying to safely celebrate their Anniversary and were beyond happy with what we did for them! Sometimes it's the little things that count.

Way to go BFFIS and yes, the little things do count!





## Team Bath has been keeping busy and celebrating too!



Socially distanced snacks as we thanked Team Bath for all their efforts during re-orientation!



It's always fun to dress up for Halloween!

Tobi had fun with her group of witch friends celebrating Samhain Rituals.



Had a great turnout of local Rotarians to string lights on the poles to decorate our downtown. A big thank you went out to the same local Rotarian club who staffed kettles and especially those who generously contributed. Dawnelle was happy to help with these efforts with the club raising \$2349 between the kettles at Shaw's and Brackett's, beating last year of \$1107!! The picture to the right is a club member, not Dawnelle!



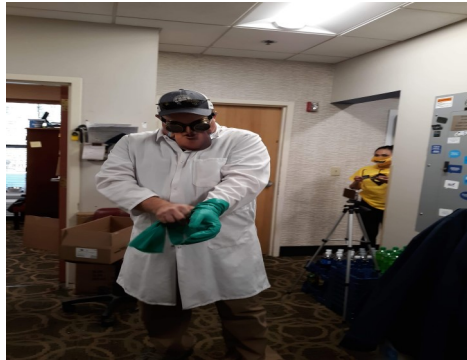
Team Bath had a Christmas Ornament contest with Erin winning the theme "Santa's favorite" # 1 (Covid Rudolph), Erin again for the theme "Rudolph's red nose special" # 2 (Cardinal), Erin and Tobi tying for the theme "Grinch is green with envy" # 1 (Covid Rudolph) and # 3 (Sequins). Congrats to all who entered, this was a great idea Donna Etchepare!





## Team Freeport knows how to celebrate the Holiday's

Just ask Jen, Lorry, Sherri, Gordon, Andre, Nikki, Harley, Meghan, Sara, Monique and Katie



Merry Christmas!



Santa  
Rocks  
Rockport!





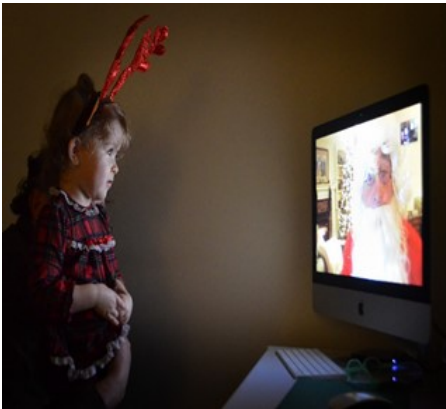
Santa loves MCHG leaders and their families and knows how tough this year is.

Santa loves bringing Peace and Joy to all .



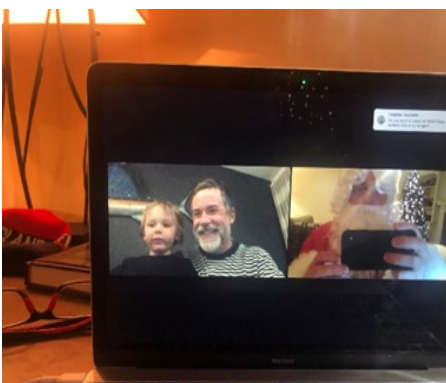
Our Santa knows the true meaning of Christmas!

Tim's daughter Penelope was in complete awe as she connected with Jolly Old Saint Nick online.



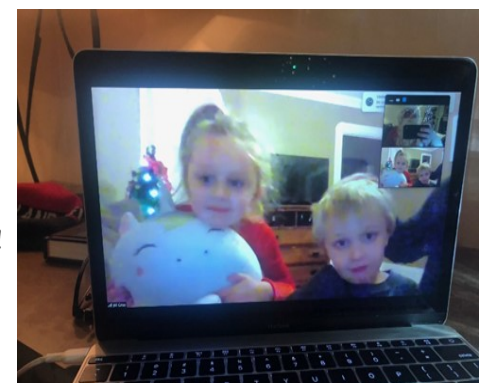
The shadow of Covid could not darken this year's Christmas magic as Santa chatted with MCHG kids via Zoom!

Not only did Santa visit a few MCHG properties, his zooms were so appreciated and meaningful. Santa loved zooming with Liz, Pat and kids, Gina and Logan and Celine and Riley. Celine says Riley was so excited to speak to Santa and sing Rudolph the Red Nose Reindeer with him. Santa was joined by Maine Course Twins with a rendition of Jingle bells.



Santa zooms to keep all safe. [#mchgcares!](#) Santa needs happy kids like these to keep him motivated. Santa loves you all!

Merry Christmas to all and to all a good night.





## Merry Christmas from Bangor...great team work!



Fleece tie blankets for the Children's Miracle Network Hospital for each child to receive one on Christmas morning. Also made a goodie basket for their nurse stations. All were delivered per third party and very appreciated even though we could not enter ourselves this time.



Santa finds Rockport and Salam playing it clean, safe and fun for the Holidays!



HO HO HO







## Guest service and appreciation puts smiles on their faces and ours!



Dawnelle,

I wanted to take a moment to let you know I think you are very lucky to have an employee like Mandy. Mandy helped me through a minor crisis with documents that had to be sent no later than Thursday night and I found myself without the capability to do so as I normally could. Mandy took the time to scan and send the documents thru to my email so they could be processed. She saved me a lot of stress and I was able to complete my work by the cutoff time of midnight. Mandy not only helped me but was able to do so in a pleasant way. Once again kudos to Mandy. Brenda

Hi Dawnelle, Thanks for taking the time to respond. You made these odd times a little normal. I can tell your staff cares about making customers feel appreciated. All the best! Kyle



Anchor Nutrition just down the street popped in with a variety of delicious tea for Bath employee's! What a great treat and very much appreciated by all!

Burlington HGI welcomes back the University at Albany Men's Basketball Team the first weekend of January.

They were our last banquet group back in March 2020 before the Pandemic and our first group back since!



## Clearwater Beach Holiday Party!



Dear Liz,

I want to commend you and your friendly staff on excellent service and making what is now my third week with you outstanding. Housekeeping in particular has filled my fridge with waters, yogurts and fruit which I have indulged in. After a long day of work and all the social distancing, it's nice to know that if I don't make it out for dinner, I have something to eat.

I truly appreciate the breakfast accommodation and was so happy to see Chobani yogurts in my bag today. I hope you stick with this brand.

The hotel is super clean and playing by our new rules. I feel safe at the Fairfield.

Thanks again for another great stay.  
Nancy





Pawtucket helps a new team in Salem flip a full house. You don't see in this pic the many other teams who helped, like: Augusta Hampton, Freeport Hampton, Bath Hampton, Brunswick Fairfield, Rockport Inn and Suites, corporate support team and others I am sure I have missed. Thanks to all. It took all of you!

William Barillas, a houseman and breakfast attendant at Hampton Inn in Salem, says English classes have left him feeling more confident about his job prospects. Will helped his team learn his language too.



Imagine the delight on Jack's face when he found this waiting for him in Bath! Great job, Erin!



Liz at Clearwater Beach is happy to welcome Taurus Smith, her new Front Office Manager! Taurus comes to us with Fairfield Marriott experience and a passion for learning and growing in his career. We are already having so much fun and look forward to working with Taurus! Welcome to our Team and Family!



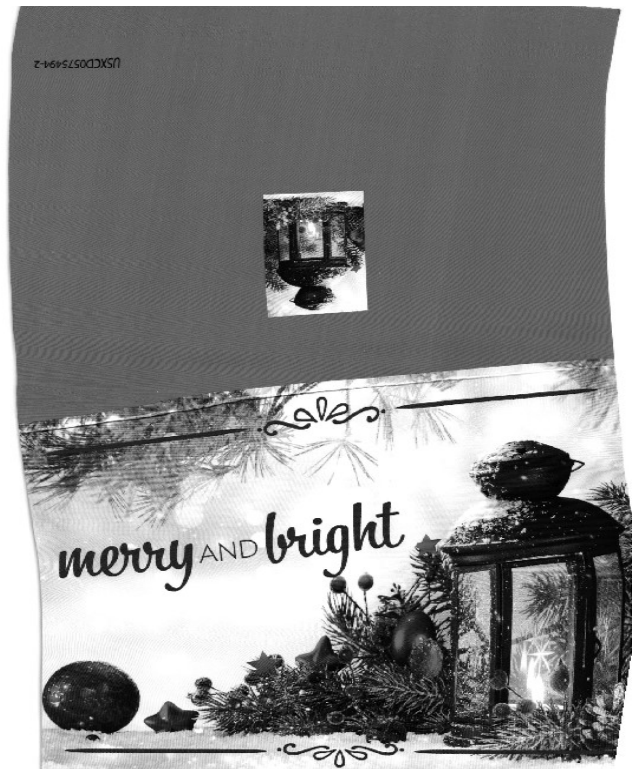
Joyce Powell, our long time Homewood employee in dining lodge and common area cleaning, has a brand new granddaughter named Alondra Rose. She was born on November 22, 2020, 5lbs 9 oz. It is her fifth grandchild. Joyce considers her grandchildren as gifts from above!

Nika Veroni-Quinn, our long time Homewood employee in housekeeping, has earned American Citizenship in January 2021. Her home country is Russia and she is happy as can be to be a citizen of the United States of America.





A Huge  
 thank you  
 the Marriott  
 crew! We had  
 a great stay.  
 thank you for  
 making me, plus  
 my kids feel  
 so welcome!  
 Merry Christmas!  
 Love, Brooke Stearns



Silvia sent in a couple of very  
 sweet Holiday cards that S.P.  
 Courtyard received from guests  
 Who were very happy with their  
 stay, and loved staying with her team!



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# February

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1 Meghan Riley BFI Matthew Butterfield COR	2 Stefanie Decker-FHI Candelaria Beaton-PHI Timothy Prosser-RHH Esther Kular-PHI	3 Karen Pendoley AFI	4 Laura Rumson SHS	5 Joycelyn Lassiter PHI	6 Anita Wentworth GIL
7 Loretta Curran GIL	8 Nathan Price PHI Katalin Noboa SHI	9 Hillary Megill AHI Shelby Grat THI	10 Amy Tinkham BCY/BTS Chantelle Shibles WHI	11 Babette Petersen AFI Richard Hale-AFI Lourdes Vines Nunez CFI Brianna Mays-SPC	12 Brandon Ryder-BCY Heather Brooks BTS Cathy Mank-RHH Kathleen Decker SSS	13 
14 Kimberly Varricchio WHI	15 Steven Puettnr HTW	16 Chelsea Mckeown BCY Rachael Kopp BFI Karyssa Depina PHI	17	18	19	20
21 Beverly Small EFI Justin Berry SHS	22 Stacy Carey EFI	23 	24 Cecil Ferrin CFI	25	26 Jordan Stebbins AFI Liana Sterling HGI	27
28 Sharrod Mosley BFI						



# March

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1 Brandon Allaire GIL	2	3 	4	5 Adam Charest BCY Skyler Austin EFI	6 Yosmery Lopez Gomez SHI
7 Kaitlyn Abell BHI	8 Virginia Burns AHI Kaitlyn Buckingham BFI	9 Jennifer Gagnon BFI		11	12 Sarah Sanborn BCY/BTS Roy Appleton BFI	13
14 Christina Bohurjak AHI	15 Jessica Lyons BFI Maria Tovar Ramirez CFI Angela Volpone-Riccio EFI	16	17 Michael Jones EFI	18	19	20 
21	22 Patrick Lyne SPC	23 Arianna Morales Rosa SHI	24 Miranda Harris BCY	25 Sonya McBarron SPC	26 Thelma Jean Estabrook AHI Alexandra Souza SPC	27
28	29	30 Nicholas Giacoppo CPD Hilarie Benner THI	31 Mark Icangelo BFI			



# April

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