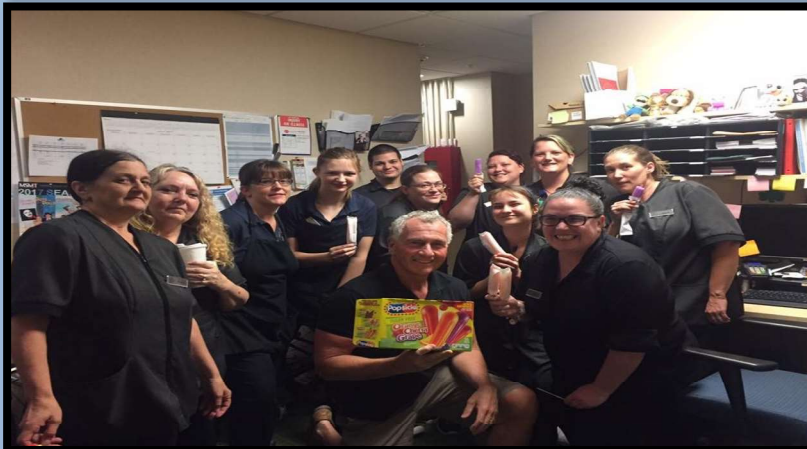


Maine Course Hospitality Group 2017 Quarter 3 Newsletter



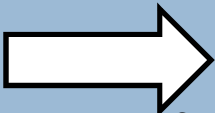
integrity - respect - family - fun

Sean's Corner



What's Happening Around MCHG?

The Clearwater team had some fun while participating in a local blood drive.



Team members from Six South St. participated in the Ledyard Walking Challenge. Byron Brocar and Sarah Tillotson led the way with over 300,000 steps each!



\$150.00 to the American Red Cross for the disaster relief fund was raised by the Bath Hampton Staff while having #FUN wearing Texas themed apparel to work.



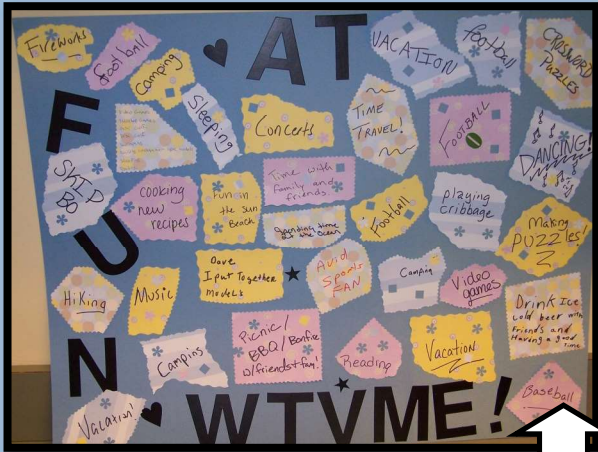
American Red Cross



Associates at the Hampton Inn & Suites Rockland/Thomaston spent a couple of weekends in a “relaxed” mood, making contributions during the Blues Festival and Lobster Festival to wear jeans to work. The proceeds supported Team Riley and the Muscular Dystrophy Association. The contributions went a long way as Team Riley raised the second highest donation by any Maine team this year!

The Homewood Suites sponsored the Strive for 5k this year with a Duck Pond booth manned by Heidi Hamblen and Laura Gironda.





The Hampton Inn Waterville decided to pump a little fun into the daily routine. The entire team wrote down some things that were fun to them to make a FUN collage. Then to end the month they created their own Maine Course/Hampton "Jeopardy" game, and got everyone involved during team huddle!



"Thank you to all who donated to the raffle at the Team Kyle 5k. With over 300 participants the team Kyle Foundation was able to raise an incredible \$6,000. Thank you so very much for always supporting this cause, and me!" - Heidi Hamblen





The Freeport Hampton team celebrated Housekeeping Appreciation week, and a successful summer, with a team cookout and luncheon. Looks tasty!



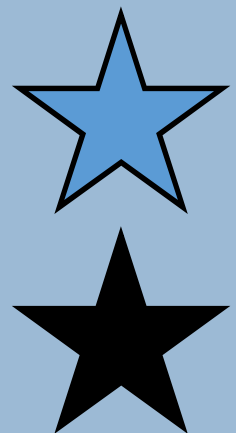
Bangor Courtyard and Towneplace Suites celebrated property birthdays together on a beautiful afternoon. Cake, Snacks, Family, Fun!





The Hampton Inn Augusta got creative with their pumpkin carvings this year! If you haven't checked the video of the Jack-O-Lanterns lighting up, swing over to the property FaceBook page as soon as possible, it's awesome!

The Hampton Inn Bath team took advantage of exceeded Hilton Honors goals, as well as signature wizardry, and enjoyed a dinner together. The food was delicious and the time spent together is priceless.





The Rockport Inn and Suites celebrated some employees of the month recently. Receiving the awards were night auditors Matthew and Lashea and Housekeeping team member Rebecca. Congrats and thank you to all three of these wonderful team players.



Holden LaPlante, front desk associate at the Fairfield in Augusta, was awarded the MCHG George Anastos Memorial Scholarship. Holden studies computer sciences at UMA where he is in his senior year. Congratulations Holden, we're all so proud of you!



Welcome, Welcome!



We'd like to welcome Erica Whitten to the team at the Bangor Courtyard and Towneplace Suites. Erica has several years of sales experience, sits on the Greater Bangor CVB board, and coaches youth soccer. When she's not hard at work she enjoys spending time with her lovely family. Welcome to the team Erica, we're thrilled to have you!

Welcome Patti Friedman to the Six South St. team! Patti joins Six South with a strong sales background and a vast amount of local knowledge. During her free time Patti loves to play golf and cheer on her favorite New England teams. We're excited to have you on board Patti!

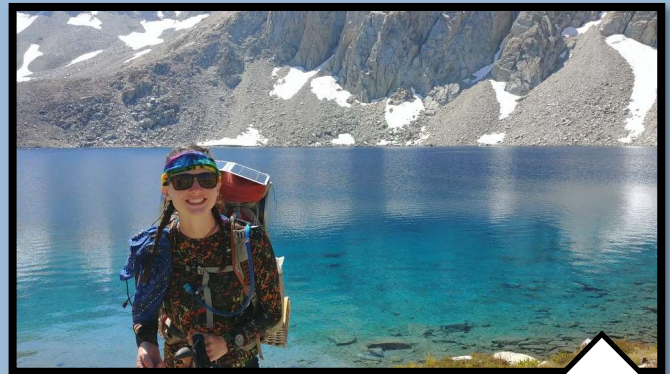


Everyone is getting in on the fun at Six South Street and posting special "Shout Outs" to fellow associates, thanking them for going above and beyond.

Congratulations!

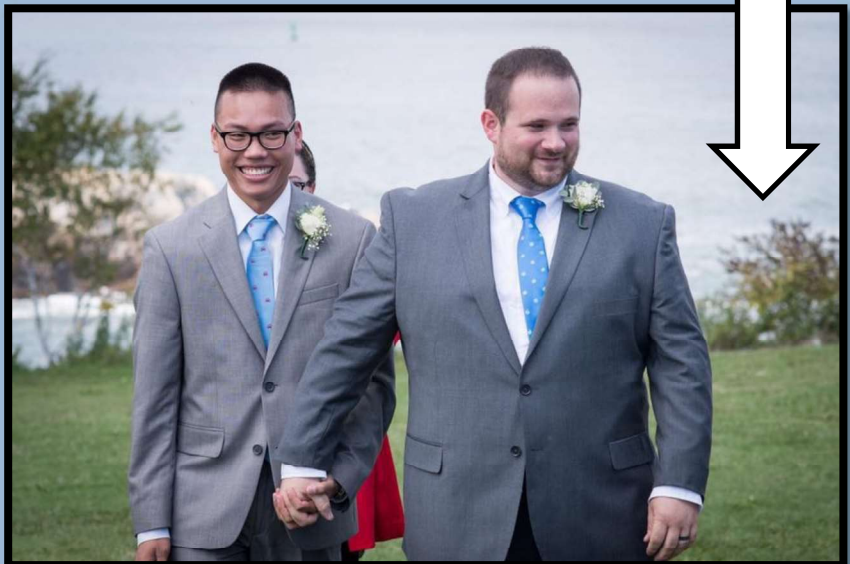


Luis Pineda, Front Office Manager of the Fairfield in Clearwater, celebrated with the team in preparation for his first child. Welcome baby Elena, and congrats from all of us to the happy family!



The Front Office Supervisor of the Hilton in Burlington, took some time to accomplish a dream of hers, hiking the John Muir Trail. Surely the 221 miles were tiresome, but with views like this, extremely worth it.

Congrats to Nathan Fritz-Nickerson on his marriage September 9th! Our very own Meghan Riley officiated the beautiful ceremony at Fort Williams Park in Cape Elizabeth. From all of your Maine Course family, happily ever after to Nate & Dylan!



The Maine Course family continues to grow as Aaron and Kristen Marks welcomed baby Jackson to the world. Congratulations on your beautiful little man from everyone in the MCHG family!

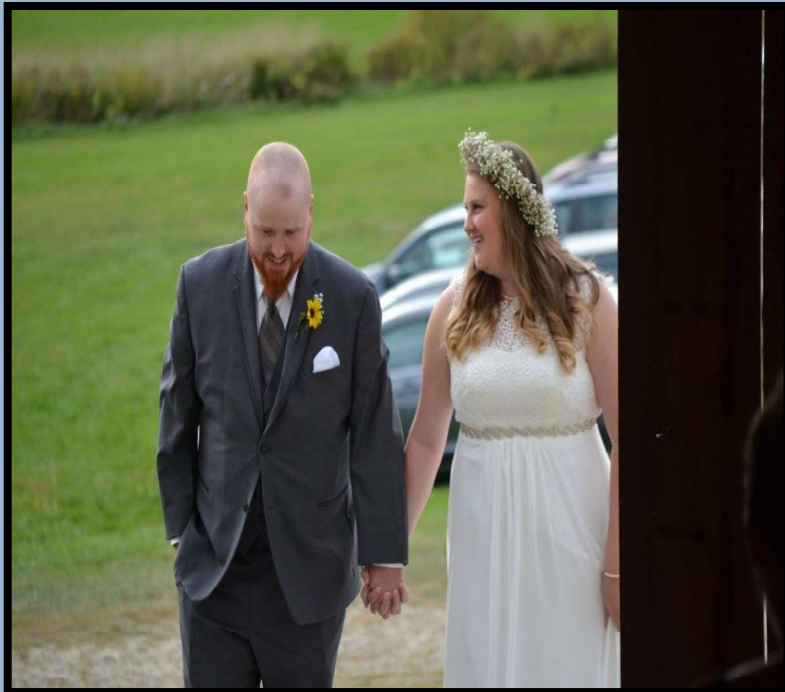


The Brunswick Fairfield team was awarded with the Silver award from Marriott as well as Elite Recognition award. The team decided to celebrate by having an EPIC bowling party. Congrats to the whole team on your awards!



← **The Rockland Harbor Hotel is excited to announce the birth of Graceann Louise Ames, daughter to Ashley and Ryan Ames. Ashley has been with the Rockland Harbor Hotel since the opening and the whole team**

Congratulations to Chip & Ashley Preble on the birth of Clarence Appleton Preble IV, or Clayton, as we all fondly call him. He's an adorable little guy and we're all so happy for the Preble family!

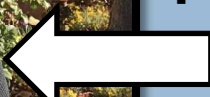


← **A big congrats, and happily ever after to Michael Delahanty and his lovely new bride Dana. They were married at a fun filled celebration in Warren, at Harmony Hill Farm. Congrats again you two!**

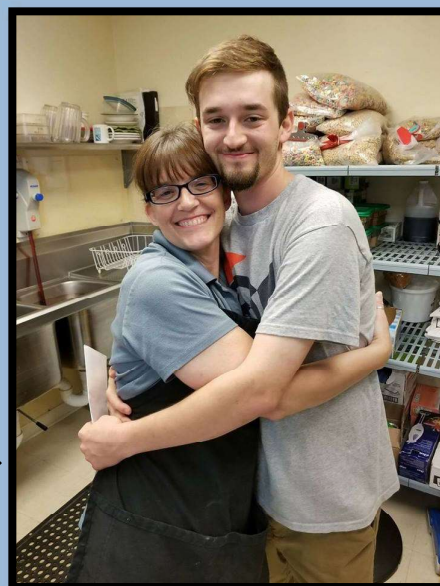
A huge congrats to Mary Burrigh at the Fairfield in Brunswick. After a long road, and with a “never give up” attitude, Mary was able to secure her GED! The whole Maine Course family couldn’t be more proud, way to go Mary!



Lindsey Buckman of Six South was recently promoted to a leadership role. After a rock star showing for years on the front desk, Lindsey has been moved into the Front Desk Supervisor role. We’re all so proud and happy for you Lindsey, keep on rocking!



Congrats to Michelle Carter over at the Brunswick Fairfield. Her recent promotion to Breakfast Supervisor guaranteed a friendly, familiar, organized, and efficient leader for the breakfast team and we are all incredibly excited for you!





This is the Hamptons 3rd year participating and they filled 7 WHOLE BAGS of trash. Great Job, Team Bath!

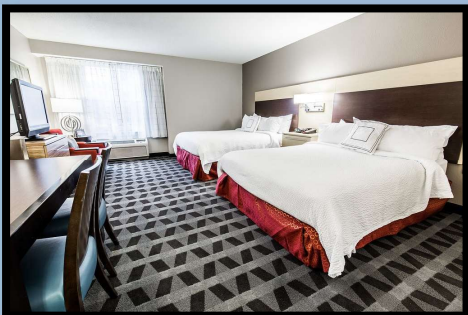
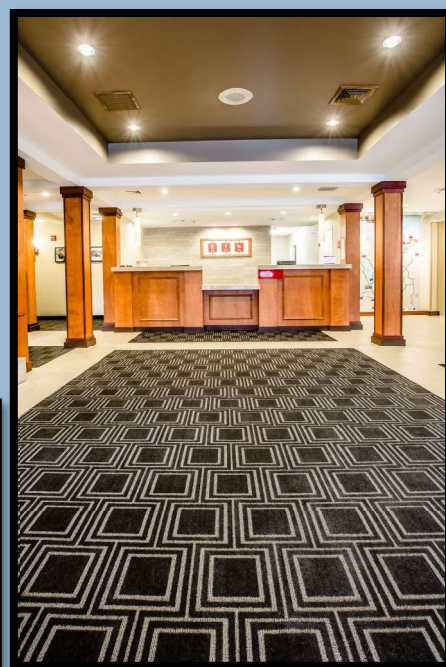
On Sunday September 16th the Hampton Bath team took to Popham Beach in participation with International Coastal Cleanup Week.



Looking Good!



Towneplace Gilford recently got an amazing renovation. It looks great!



Property	Reviews	4's and 5's
Fairfield Inn (Augusta)	180	146
Hampton Inn (Augusta)	475	449
Courtyard (Bangor)	353	312
Towneplace Suites (Bangor)	85	69
Hampton Inn (Bath)	697	665
Fairfield Inn (Brunswick)	220	187
Fairfield Inn (Clearwater)	49	40
Fairfield Inn (Exeter)	208	184
Towneplace Suites (Gilford)	202	184
Courtyard (Portland)	415	369
Hampton Inn (Rockland)	426	364
Rockport Inn & Suites (Rockport)	550	448
Courtyard (South Portland)	287	233
Homewood Suites (Portland)	708	646
Six South Street (Hanover)	283	254
Hilton Garden Inn (Burlington)	742	622
Hampton Inn (Freeport)	661	529
Hampton Inn (Waterville)	430	396
Rockland Harbor Hotel (Rockland)	253	237

SIGNATURE RESULTS: Last 3 Months

Rank	Site	# of Calls	Score
1	Hampton Inn Bath	21	92.4%
2	Hampton Inn Augusta	20	92.0%
3	Rockport Inn & Suites Rockport	19	89.5%
4	Hilton Garden Inn Burlington	21	78.6%
5	Six South Street Hotel Hanover	21	74.3%
6	Rockland Harbor Hotel Rockland	21	66.2%
7	Hampton Inn & Suites Thomaston	21	64.8%
8	Homewood Suites Portland	17	53.5%
Total # of Sites: 8		Average Score: 76.7%	

2017



October Birthdays!



MONDAY	TUESDAY	WEDNES-	THURSDAY	FRIDAY	SATURDAY	SUNDAY
25	26	27	28	29	30	01
						Celine Gauthier (CRP)
02	03	04	05	06	07	08
Bambi Messer (AHI) Rotraud Johnson (BHI) Brittany Humiston (SPC)	October Knerr (BHI) Kevin Pagnano (CRP) Michael Viselli (RIS)	Erika Lemieux (BTS)			Margaret Thorne (AFI) Jacob Fletcher (BC) Shanon Webster (CPD) Jennifer Jenkins (THI)	
09	10	11	12	13	14	15
Kaitlyn Golden (BFI) Dina White (SPC)	Emily Hawkins (BTS)	Melissa Smith (AFI) Tyler James Austin (EFI) Jolene Dinsmore (SHS)	Benjamin Driscoll (SSS)	Rachel Penney (RHH) Estella Pappasavas (SHS)	Lyndsey McGowan (BC)	Courtney Ham (BTS)
16	17	18	19	20	21	22
Michelle Carter (BFI) Christy Nolan (CFI) Fayeleen Forest (SPC)		Darlene Cressey (BFI) Joseph Riley (CRP) Kevin Williams (CPD)		Sherri Lawrence (HGI)	Golam Prince (SSS)	Brooke Bray (AHI)
23	24	25	26	27	28	29
		Elizabeth Loscalzo (CFI) Lynn Merrill (SPC)	Madeline Callahan (SHS) Darren Stone (SPC) Nichole Mayhew (THI)		Doja Kew (FHI) Adrianna Powell (SHS) Dayna Riley (SPC) Amy Wooster (THI)	John Pooler (WHI) Christine Veilleux (WHI)
30	31					
Mary Seekings (BC)	Julia Field (EFI)					



2017

November Birthdays!



MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
30	31	01	02	03	04	05
		Kathleen Kingman (BC)	Massinga Malebo (CPD) Julia Rodriguez (HGI)		Mackenzie Berlan (AHI) Isabella Cross (CPD) Elaine Griffin (THI)	Kamesha Christie (CPD) Andre Caron (FHI) Shelby Pousland (HGI)
06	07	08	09	10	11	12
Danielle Plumlee (BC) Jordan Anzivino (RIS)		Joanne Souliere (EFI) Nichole Day (SCP)	Brett Phillips (CFI)		Caroline Murphy (SSS)	Michael Foster (SPC)
13	14	15	16	17	18	19
	Heidi Hamblen (SPC)	Erin Lally (CPD) Tammy Leber (GTS) Nathan Edgecomb (THI)	Danielle Morin (CRP)	Yvonne Gagne (THI)	Joshua Croy (CFI) Nathan Blair (WHI)	
20	21	22	23	24	25	26
Stephanie Estes (AFI) Lee Bennett (CPD) Shane Thompson (SPC)		Kristian Pelkey (BC) Brittanie Parker (CPD) Uma Adhikari (HGI) Katherine Mckenney (SPC) Samantha Mckenney (SPC)	Mandy Kidney (BHI) Myla Mooney (HGI)	Rebecca Fendrick (RHH) Karen Marshall (WHI)		De Davila De Leon (CFI)
27	28	29	30	01	02	03
Riley Serino (CRP) Robin Comeau (EFI)	Eh Mwee (HGI)	Lee Kitchen (CPD) Jennifer Estrada (RIS)	Susan Sajecki (SHS) Ewa Rankin (SPC)			
04	05					



2017



December Birthdays



MONDAY

27

TUESDAY

28

WEDNES-

29

THURSDAY

30

FRIDAY

01

Eugene Gumaer (SHS) Monica Jensen (SPC)

SATURDAY

02

SUNDAY

03

Hilary Maynard (HGI)

04

Kathleen Russo (BTS) Carrie Seavey (RHH) Gregory Charette (SHS)

05

Joyce Powell (SHS) Rhonda Hare (SPC) Elizabeth Moffat (SSS)

06

Muna Mohamed (SPC) Chelsea Shively (WHI)

07

Mar Gret (HGI)

08

09

Alice Tuck (SPC)

10

Malene Bossie (CPD) Derek Johnson (CPD)

11

12

Ervin Bracy (SPC)

13

Doreen Brown (WHI)

14

Trina Clark (AFI)

15

16

Laura Botting (BC) Tammy Byrnes (SPC) James Trefethen (THI)

17

Melissa Anzivino (RIS) Amber Flanders (THI)

18

Barbara Mcinnis (AFI) Melissa Stratton (RHH)

19

Eugene Bourgault (FHI) Stefania Watson (SHS)

20

21

Stacie Thompson (RHH)

22

Patti Friedman (SSS)

23

Justin Horner (AHI) Stacey Decato (GTS) Alyssa Powell (SPC)

24

Aida Namubiru (RIS)

25

Katie Petley (BC)

26

Jason Greene (BFI) Ma Lay (HGI) Carol Nassuna (RIS)

27

Ayan Farah (CPD)

28

James Stoots (AFI) Whitney Libby (FHI)

29

30

31