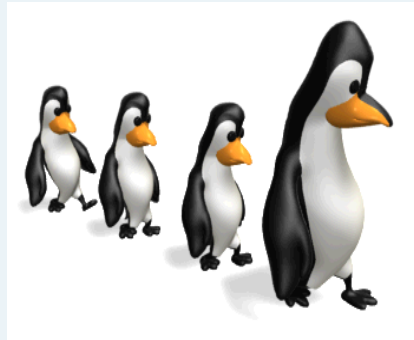


MAINE COURSE HOSPITALITY GROUP

INSIDE THIS ISSUE:

New MCHG Leaders	1
Odds and Ends Making a Difference	2-3
Signature & Trip Advisor	4
What the People are Saying	5
Birthdays Jul/Aug/Sept	6-8

NEW MCHG LEADERS



“One of the greatest rewards I receive is to see someone work hard, show loyalty and then be rewarded with a leadership role. Thanks for the hard work and dedication that lead you to this point.” -Sean Riley CEO

April Chubbuck

Housekeeping Manager, Brunswick Fairfield Inn and Suites

April has been with Maine Course since her teens. (15 years ago). She started at the Freeport Inn and has also worked at the Comfort Suites in Freeport, and also the Fairfield Inn Brunswick. She has worked as a front desk associate, laundry person, housekeeper and inspector. She assumed the lead role in the housekeeping department last summer and earned the respect of the entire team. She is a Maine Course success story!

Kaitlin Roderigue

Hotel Operations Manager, Courtyard Downtown Portland

Kaitlin joined the team as Housekeeping Manager last year for the opening of the hotel. It was a new role for her, but she wanted to broaden her knowledge and experience base on her career path. Prior to joining MCHG, she served roles as Front Desk Associate, Front Desk Supervisor and Night Manager at various Marriott and Hilton Branded hotels. Kaitlin's new role will be to lead the housekeeping and front office teams with support from a few great team members who will take on added responsibilities.

She will continue to work closely with Aaron to lead the Courtyard team. Kaitlin proved herself well in a short time!



ODDS AND ENDS & MAKING A DIFFERENCE

PAGE 2



Congratulations to Fairfield Inn & Suites, Brunswick's GM, Jason Greene and his family on their 5th member, Ms. Lucy Violet! Born June 12th happy and healthy! Congratulations Jason and family!



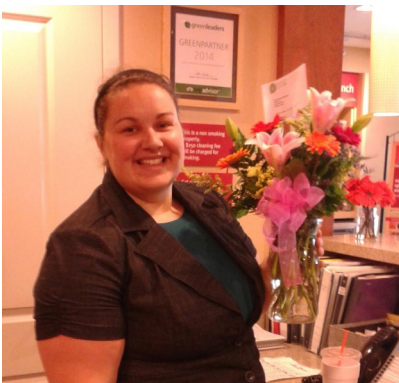
Six South Street celebrating associate appreciation week with a luncheon and prizes.



Homewood Team celebrating with our Sandra Cormier, a long termed employee who is moving out of the area. Thank you, Sandra, and best of luck in your future endeavors!



Introducing the Garden Tools! Hilton Garden Inn participating in the Burlington Hospitality league. Our team is sponsored by the Hilton Garden Inn and Sam Adams!



TPS Laconia Gilford welcomes to our team, Sam Claridge who was an intern for 2 years and just graduated from DePaul University in Chicago.



Rockport Inn and Suites celebrating 6 years of delivering great customer service!



ODDS AND ENDS & MAKING A DIFFERENCE

PAGE 3



Fairfield Inn Brunswick guest "enjoying" the fireplace! He didn't actually cook his marshmallows in the gas fireplace, but he thought it would be a hilarious picture!

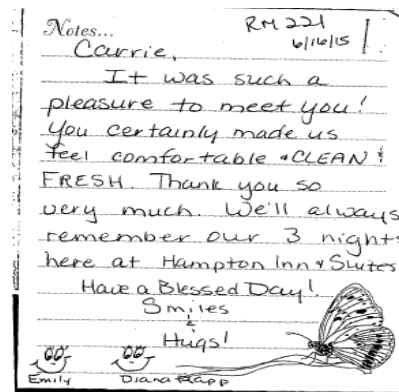
Kathy, Elizabeth, Cindy & Talaina
Six South Street having so much
fun at work!



Nicholas Toretta was Six South Street employee of the month for both April and May. He started as a breakfast server, and has now learned to cook breakfast, cook dinner, and be a valet! He is always very positive and fun.



Fairfield Inn in Exeter enjoying a cookout for associate appreciation! George Hayes, Chief Engineer grilling up some dogs and burgers!



Hampton Inn and Suites, Rockland a guest left a nice note for Carrie in housekeeping.



Towneplace Suites in Gilford celebrates 6 years of amazing guest service! As well as a nice note from a family.

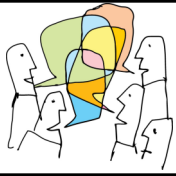


Congratulations Hampton Inn Bath! On June 23rd they achieved an overall quality assurance score of **98.79**. That makes 8 Consecutive Outstanding QA'S!



2015 1 st Quarter Results		
1	Hampton Inn ME Bath	93.8%
2	Six South Street Hotel NH Hanover	93.3%
3	Hampton Inn & Suites ME Thomaston	87.1%
4	Homewood Suites ME Portland	84.3%
5	Hampton Inn ME Augusta	71.4%
6	Rockport Inn & Suites MA Rockport	65.7%
7	Hilton Garden Inn VT Burlington	48.5%

<u>Hotel</u>	<u>Reviews</u>	<u>4's and 5's</u>
Fairfield Inn (Augusta)	108	90
Hampton Inn (Augusta)	243	229
Courtyard (Bangor)	259	229
TownePlace Suites (Bangor)	28	18
Hampton Inn (Bath)	414	396
Fairfield Inn (Brunswick)	153	131
Fairfield Inn (Exeter)	135	124
TownePlace Suites (Gilford)	131	120
Courtyard (Portland)	160	143
Hampton Inn (Rockland)	248	220
Rockport Inn & Suites	392	342
Courtyard (South Portland)	192	156
Homewood Suites	371	349
Six South Street	161	150
Hilton Garden Inn	136	115



WHAT THE PEOPLE ARE SAYING

PAGE 5

Fairfield Inn (Augusta)-Excellent overnight trip. Eric very professional, courteous and informative. Provided info on local recreational opportunities and answered all our questions/ requests. Manager runs a great place. Breakfast fresh, hot and plentiful. Could not have had a better overnight stay.

Hampton Inn (Augusta)-The room was exceptionally clean with a very comfortable bed. The bathroom was very clean with nice towels that smelled so clean. It was a great place to stay & I would stay there again. There was a lot of choices for breakfast and the people we met there were very friendly. There are a lot of places to see...

Courtyard (Bangor)-Very nice large room with fridge and coffee maker. But the most wonderful thing is the honest and caring staff. I forgot my tablet in the room and was well on my way back to Canada when I realized I could not find it. I called the hotel and was relieved to hear it was found and they agreed to send it back to me. When I got home I also had a message on my machine from Julie at this hotel to let me know my tablet was there. I cannot say enough how grateful I am for their kindness. I will sing the praises of this hotel to everyone. My heartfelt thanks to all the staff involved.

TownePlace Suites (Bangor)-This was an amazing suite. I could have lived there for a month or more. Housekeeping and service was great. I really found the bed very comfortable.

Hampton Inn (Bath)-We stopped at this hotel on our way through Maine and I honestly think it may be the best hotel we've ever stayed at with our kids! We didn't have reservations, we just got tired of driving and decided to stop, and we really lucked out with this place! The front desk, the maid service, and the kitchen staff are so friendly and kind, more so than any other hotel I've been to in the past few years. The beds are SUPER comfy, the rooms are so clean and bright, and everything in the room actually worked!

Fairfield Inn (Brunswick)-All the hotels we called were full, but this one had two rooms left. Great staff...friendly and enthusiastic. Room was roomy and clean. Nice, small breakfast. No complaints at all. Would recommend to our friends and would go back.

Fairfield Inn (Exeter)- A very pleasant surprise, the people were simply amazing and the accommodations pristine. In fact everyone we met from around the area were extremely friendly, what a great place to visit. The hotel is small and very well kept, even with hockey teams involved, we had no issues. The breakfast was well maintained. Very good choice.

TownePlace Suites (Gilford)-This was a lovely hotel experience all around. The property is immaculate inside and out. The grounds have lush flower beds which extend to the islands of the parking area. Inside, the rooms and common areas are immaculate and tastefully decorated. All staff encountered from the front desk to the housekeeping staff were friendly.

Courtyard (Portland)-Stayed over the weekend while the wife was running in the Shipyard half marathon in Portland. This hotel is about a year old, still looks great and is staffed by lovely people with great customer service skills. The decor is very modern, both in the common spaces and in the rooms.

Hampton Inn (Rockland)-We stayed here on vacation while traveling up the coast of Maine. We were so happy that the location was a short 5 minute drive up the street to the waterfront happenings. We booked a sail and had no idea a big Blues music festival was going on, along with a boat parade. WHAT A BLAST!!!! Spent the entire day...

Rockport Inn & Suites-This was my second stay at the Inn, and I enjoyed this visit even more. The staff was very pleasant, especially the manager, who made no big deal out of the fact that my first room wasn't satisfactory and had to be changed. The second room was perfect, and I really appreciated that they wanted to make sure my stay...

Courtyard (South Portland)-We got in to PDX late and downtown hotels were very expensive for a short night. I called the Courtyard desk and they were ready to promptly dispatch the shuttle but we did not yet have luggage. Got the luggage, went to Island 2 outside and called, getting the shuttle there in a brief time. Everyone, shuttle driver, front desk helpful and courteous.

Homewood Suites-I found this place by accident but was impressed by the good service of the staff and the general convenience of everything there. They had free breakfast and a nice setup in the rooms with microwave, etc, so really like a small apartment. Easy 10-min drive to Portland.

Six South Street- We booked at the last minute, and this was a gem. My daughter and I were visiting Dartmouth, and the hotel was perfect - close to campus, clean, quiet and with a very friendly, helpful staff. Valet parking was a huge plus, as parking in and around the campus can be very difficult. We'll be back!

Hilton Garden Inn-One thing I was so worried about with hotels recently is cleanliness, and with this location I found not only the cleanest of rooms, but great people who really treat you like a quality guest.



BIRTHDAYS

July 2015

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1 Ari Mileikowski-HGI	2 Wilbur E Roman Sr.-THI Lydia Barron-HWS	3 Aaron Marks-CPD	4 Jo-Ann R Howe-SPC Zachary J Kidney-
5 Colleen L Tapley-BTP	6 Dorothy D Gamage-THI	7 Kimberly A Whitmore-BCY	8 Megan L Seavey-THI Hanna M Spencer-Cross BTP	9	10 Diane M Walker-HGI Margaret Conley-CPD	11 William D Russell HGI
12 Dawnelle L Ventry - BHI Kaitlyn R Roderigue-CPD	13 Brenda Peabody -AFI Thomas A Ashby-HWS Ann C Cerrato-HGI	14	15 Karen E Rackliff-THI Halimo D Hassan-CPD Maria C Gonzalez-RIS Joani L Bradley-BTS Toni L Barranton-BTS	16 Shannon E Vachon-CPD	17 Patricia C Denny -EFI Brigit Cavanagh-BHI Nichole P Kelly-BCY	18
19	20	21 Kimberly D Guerra-BFI	22	23 Elizabeth J Peters-CORP Kelly M Welch-HGI	24	25 Todd E Foley-HWS
26	27 Kiefer Merrill-HGI	28 Peter P Anastos-CORP	29 Wilbur E Roman Jr.-THI	30 Joseph Gia-quinta GTP Godelive Kila Matumbu-SPC Imani A James-HGI	31	

August 2015

Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1 Chester S Bunsick JR.-THI Wendy Foley-CPD
2	3 Christopher J Major-HGI Brian J Kazilionis-HWS	4 Ahmed J Farah-CPD Margaret Palola-Harriman-CPD	5 Kasey Thurston-SPC Ashley M Nye-HWS	6 Dena E Dix-AHI	7 Cassidy L West-AFI Brittney R Kingsbury-BTS	8 Melissa J Hewins-BCY
9 Amy S McCann-BCY Anna McGuckin-CPD	10 Eric A Sampson-AFI	11 Gordon J Clark-AHI	12 Esther Bujambi-SPC	13	14 Nathaniel L Fritz-BFI	15 Dawn N Eltzroth-BFI Diane Cayford-AHI Stefanie M Kelly-SPC
16 Michael J Strout-HWS Jillian Clark-AHI	17	18 Contessa M Bruso-Chaves-HGI	19 Bret E Haskell-SSS Jamie A Paxman-SSS Brandon Schulze-HGI	20 Emmanuel Quainoo-CPD Brianna L Widcombe-THI	21 Sarah Q Thabault-HGI Katherine D Reno-BFI	22 Bernadette T Whitcomb-HGI Lauren D MacAlister-CORP
23	24	25	26	27	28 Marla J Crossetti-HWS	29 Gloria L Grier-son-THI
30	31					



BIRTHDAYS

September 2015

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2 Gail M Digangi-GTP Alisha Young-GTP	3 Zachary Parker-CPD Havyn M Farnham -SSS	4	5
6 Dean A Tracy-AFI Candy L Simmons-BHI Kijuan C Fryar-HGI	7	8	9	10 April J Knight-BTP Brittany A Colby-BFI	11	12 Kendra J Harrington-AFI
13	14	15 Michael T Nesbitt-BFI Yi J Li-AHI	16 Randal Mckenzi-HGI	17 Tito Ntwali-CPD Suk R Tamang-HGI Courtney Holley-RPS	18 Stephen Turcotte-AHI Zelma M Collazo-BCY	19 Lucinda L Zarr-SSS Evelin Guerrero-Jimenes HWS Scott D Rollins-SSS Ricki Lynn Hyson-BCY
20 Mackenzie Bray-CPD Alyssa M Vinke-BTP	21 John Justice-HGI	22 Jakia L Justice-HGI	23	24	25 Tanya M LaBelle-BCY Ryan Pernice-HGI	26 Mary A Calale-EFI Jessica L Goodwin-BCY Lindsey J Buckman-SSS
27 Erika M Shaw-AHI	28 Manuela M Mairel-CPD	29 Jessica K Greenlaw-AFI	30 Glenn J Rolfe-AHI			