2022 - Quarter 3 & 4

THE MAINE COURSE COURIER









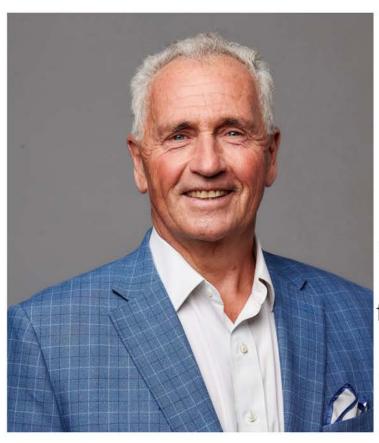


WHAT'S INSIDE?

- Seans 34 Years with MCHG
- Summer Fun
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Dear Readers, to those of you who found time to send in reviews, news and content I want to thank you, you made this first newsletter process smooth and fun for us. To the rest of you, I'm looking forward to seeing what you send in for next!

Sean's Corner



Dear Maine Course Family and Friends,

The post saw my LinkedIn account said, "34 years at MCHG." What?!?!?

I started reflecting on those many years (I know, many of you weren't even born yet!) I don't remember the good sales years nor the bad ones. I forget fussing over covering the shifts or working doubles. What I vividly remember were the people in my life during these 34 years.

Gail, our night auditor at MCHG's first hotel, serving MCHG for 25 years. I remember attending funerals of associates family members and visiting people in the hospital. I fondly remember the years of visiting people on Christmas day and on POP drops. I've seen teams pull together in tough times for their coworkers. Memories that last a lifetime!

So yes, I want to congratulate you for a great year, and to say **Thank you**. But more importantly, thank you for being a contributing member of our family. Reach out to a coworker today and show you care. **#MCHGCares #MCHGFamily**

- Sean Riley, President and CEO

Pop Drops and Associate Appreciation!







Above and Below Left, MCHG hotels celebrate and appreciate their employees! L to R WHI, SPCY, CFF. Below left, BHGI













Connections in Clearwater

2022 MCHG GM Conference



In November of 2022, MCHG GMs, and Above Property Leaders met in Clearwater Beach, FL.













GM Conference Guest Speakers



Sean Riley interviews Kevin Mahoney, President of Kana Hotels. A "President to President" talk



Jamie Mulley interviews Janis Milham former Senior VP at Marriott and partner in #Questage













Above center, Michael Dail VP of marketing with Marriott. Above right Chris Edmonson e-commerce Manager with Hilton



Making Maine Course Proud





Kim Dennis, GM of the Homewood Suites, Portland, ME wins Heart of Homewood Award

"Everyday, somewhere across our portfolio, members of our Homewood Suites Family remind us through their actions of amazing people who are the Hear of the brand. Remarkable as they may be, there are those whose professionalism and grace stand above the rest, truly demonstrating the best of us.

You, as General Manager of the Homewood Suites Portland, ME, deserve such recognition.

On behalf of the Homewood Suites brand, it is my honor to convey the heartfelt gratitude we feel, and the special recognition you deserve, by way of this certificate."

Congratulations, Kim. Your MCHG family is extremely proud of you!



Virginia Burns, GM of the Hampton Inn Augusta, was recently chosen to serve on the Hampton GM Advisory Council.

Holiday Celebrations



















MCHG's First Relicense







product!





Words From Our Guests

I totally enjoyed my stay here! It was one of the best hotels that i have stayed in and I stay in many. Everything was wonderful and I couldn't find one thing that I didn't like. Kudos to the staff because they are doing an awesome job! Would definitely stay there again! Everything about it was wonderful! They definitely pay attention to detail because it was clean, the food was excellent and the staff was beyond friendly!

Clearwater Beach, Fairfield Inn & Suites

This wonderful place is a definite gem! We were staying in lots of different hotels on our 2 week trip to the East Coast. This place is wonderful & the staff is quite professional. They love their job and want to make you feel very invited. The rooms are so clean and the beds were a dream to sleep on. We will tell everyone about this great motel.

Rockport Inn & Suites

Reservations via phone went very smoothly accommodating connecting rooms for our family of 4 request. Clean rooms and linens, was very quiet, great nights sleep, bathrooms offered complimentary toiletries that were easy to use and plentiful. Excellent breakfast and convenient dining area near lobby. Great having refrigerator in room. Front desk were all kind and attentive. We'll plan to use this regularly, thank you!

Pawtucket Hampton Inn

POSITIVELY IMPACTING LIVES

Bangor TPS
and CY
present a
check to a
local
hospital
after raising
over \$6400!



The property has been recently renovated and was modern and totally updated. The pictures seem to be pre-reno. Huge room, incredibly comfortable, and nespresso in-room (always a plug plus for me). Very comfortable and quiet. Perfect location, great service. Wonderful place to stay in Hanover.

Six South Street

We stayed here as a family with 2 teens in a 2 queen bed suite. There's also a sofa bed so the teens didn't have to share a bed. Room was very spacious. Gym was a nice size with several machines, dumbbells, and a peloton with a login included (yay for finally getting to try a peloton!). Breakfast was enough variety for everyone to find something they liked. Several sandwiches, fruit, oatmeal, almond milk, juices, and coffee with flavored creamer. We chose to stay here instead of lake area of Burlington and it was a good value for the price compared to other hotels in the area.

Williston Home2

We just returned from a week long stay at this hotel and I really couldn't fault it. The location was really handy to everywhere just off the interstate and easy found. I had in my head from previous photos that it was out of the way and it really wasn't. The room was amazing and so clean, better than we had hoped for. We stayed in a one bedroom suite which had a separate kitchen and living area. The bed was super comfortable, the shower warm. The pool and jacuzzi were a welcome sight after days out and about and were never busy. You could ask the front desk for anything and they could get you whatever you needed. All in all I would love to stay here again, it was a really nice hotel and the staff were just lovely. Thanks Homewood suites for a great stay.

Homewood Suites, S. Portland