

2022 - Quarter 1 & 2

# THE MAINE COURSE COURIER



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Dear Readers, to those of you who found time to send in reviews, news and content I want to thank you, you made this first newsletter process smooth and fun for us. To the rest of you, I'm looking forward to seeing what you send in for next!



Dear Maine Course Family and Friends,

It is with great excitement that I announce the acquisition of our 23rd & 24th hotels. Today we closed on the Homewood Suites Crossgate Albany, NY and Tru by Hilton Crossgate. This is MCHG's first dual branded hotel under one roof. This property has 192 rooms with two brands of 96 each. The deal has been in the works since late January and has had dozens of MCHG leaders involved in, what today is, our largest hotel and first in New York. Thank you to all those who helped us achieve this milestones of 24 hotels and 2222 company wide rooms.

But its more than just those who helped with this acquisition, it's because of the hard work all 650 associates and leaders have put into building a successful company. Your efforts have given our 14 investors in the project confidence in us. Thank you.

- Sean Riley, President and CEO

Leaders pictured above from left to right are Bonnie, Sean, Priscilla, and Corin.





# Associate Appreciation!



Easter Egg decorating in South Portland!



Burlington HGI appreciation event at the Vermont Lake Monsters Game!



Bangor CY and TPS Employees enjoying a BBQ

## Welcoming New Team Members



Gilford TPS welcomed Laura Eberhard as Front Office Manager in April, Laura joined the leadership team after being a crucial part of the Front Desk for over a year.



Rockland Harbor Hotel welcomed Brittany Steele as Operations Manager. After working for MCHG in Bangor, Brittany relocated to the Downtown Charlotte Courtyard. She has returned to Maine to join MCHG once again!



Many of our hotels have gotten help from the H-2B program this summer, expanding our MCHG family to all over the world!



# Six South St. Gets a Facelift!

*In 2022 Six South St. underwent a huge renovation including guest rooms, dining room and public space. The new design represents Dartmouth and Hanover as a premier destination!*



**A job well done to Kathy, Kevin and all involved!**



# **MCHG Scholarship Recipients**

## **Congratulations to the 2022 Recipients of this year's MCHG Scholarship Program!**

- Alexa Barstow – daughter of Chris Barstow (THI)– received \$500 Child Scholarship
- Bethany Desrosiers – employed at WHI and received \$1,000 George Anastos Scholarship
- Elise Miller – employed at CFI and received \$750 EE Scholarship
- Emily Pagnano – daughter of Kevin Pagnano (COR)– received \$500 Child Scholarship
- Isabel Gilbert – employed at SHS and received \$1,000 George Anastos Scholarship
- Kylie Schrock – daughter of Jennifer Schrock (RPI) – received \$500 Child Scholarship
- Sophia Kearney – daughter of Susan Kearney (GIL) – was awarded \$500 Child Scholarship

# Words From Our Guests

I'm starting with this is a very beautiful hotel! Staff was friendly and helpful. We were there for a wedding and the venue where the wedding was had ended at 9:30, so we brought the party back to the hotel. There were 3 front desk employees helping us out, they were fun and one of them, the gentleman that was working had a great sense of humor. Great job with all staff from front desk, maintenance and don't forget the heart of every hotel, housekeeping! We will stay there again!

*Albany Homewood Suites*

Everyone was so courteous and hospitable. Spent a night here for a college tour. Staff was great. Room very clean and quiet. Will definitely stay here again! Breakfast was great. Exceed our expectations.

*Waterville Hampton Inn*

## POSITIVELY IMPACTING LIVES

CLEAN!! That is the first thing that comes to mind when I think of my stay. Every part of my room was spotless which during these times can be less than even though every place has their own "promise of clean". Next was the staff. Each one that I interacted with was incredibly wonderful. In the mornings there is a free breakfast that is a step above continental. A different kind of breakfast sandwich each day with cereals, oatmeal, fruit, juice, coffee and tea. Great to grab before heading to the beach. Which there is a golf shuttle to take there or to surrounding areas if you need it since there's a beach access a short 3 minute walk from the hotel. I truly was surprised by this property due to my own ideas of what it would be like and I will be staying here from now on. Highly recommend!!

*Clearwater Fairfield Inn & Suites*

Great hotel right in the middle of everything. Modern, airy and the room are just plain comfortable. Located across from Starbucks, hard to beat for a city boy like me. I would recommend for anyone looking for an easy getaway to Salem.

*Salem Hampton Inn*

Excellent hotel, it started by Norele exceptional service at the front desk to the spacious well equipped room to the best location right in the center of the town with access to café and restaurants as well as 5 minutes walking to the lake...highly recommended

*Burlington Hilton Garden Inn*

We checked in after a long flight with 2 transfers. This hotel is great. The desk clerk was helpful in finding an open restaurant for dinner at the last moment. In the morning, his replacement told us of 2 restaurants in the area which did breakfasts. The room was clean, well lit, well supplied. I would stay here again.

Lovely hotel with a lovely staff.

*Freeport Hampton Inn*

Lovely, clean hotel with super easy check in & a great complimentary breakfast bar. Beds were very comfortable. Room had updated decor. Great indoor pool & firepit area. Super close to food, shopping & the waterfront! Would def stay here again!

*Rockport Inn & Suites*

Surprisingly modern room with a great shower and amenities. Terrific location at the end of the main drag. Front desk was helpful, somehow I had booked two rooms and they just canceled one without any hassle. Very friendly staff and Rockland is a sweet, friendly little town!

*Rockland Harbor Hotel*

Stayed at this hotel as the first stop on our week long road trip. Lots of food options within walking distance. Hotel staff was very friendly and helpful. Room was nice, clean and pretty roomy. Didn't eat at the cafe downstairs but coffee was good.

*Portland Downtown Courtyard*