

THE MAINE COURSE COURIER



SEANS CORNER

"I'm excited to welcome our new General Managers. You will find them on the MCHG website. We've given some promotions and found some leaders searching for a company with values matching there's. Read about them and what's important in their lives.

Although we have tons of longevity, it's always nice to find an inspired leader who wants to join us because of our values.

And to you new GM's, please consider yourself part of "us" we are not "them" anymore."

-Sean Riley, CEO

WHAT'S INSIDE?

- NEW TEAM MEMBERS
- POP DROP 2021
- FEEDBACK
- GAMES

Dear Readers, to those of you who found time to send in reviews, news and content I want to thank you, you made this first newsletter process smooth and fun for us. To the rest of you, i'm looking forward to seeing what you send in for Quarter 3!

**KELLY
GIL**

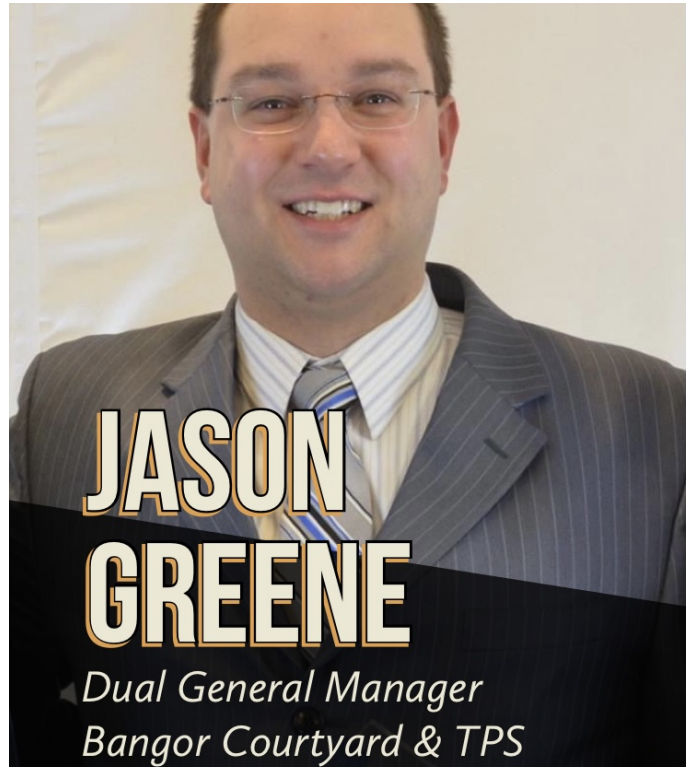


*General Manager
Hampton Inn
Pawtucket*

Sp Adobe Spark

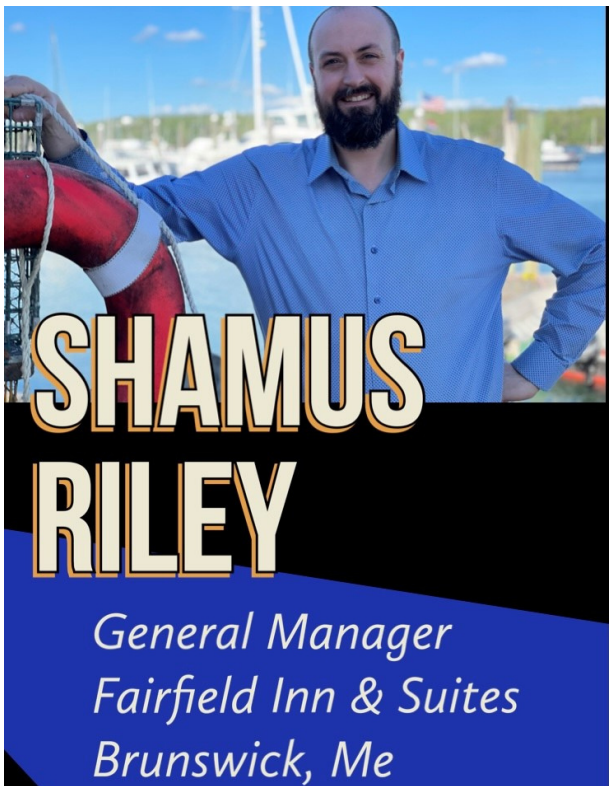
NEW LEADERSHIP

**JASON
GREENE**



*Dual General Manager
Bangor Courtyard & TPS*

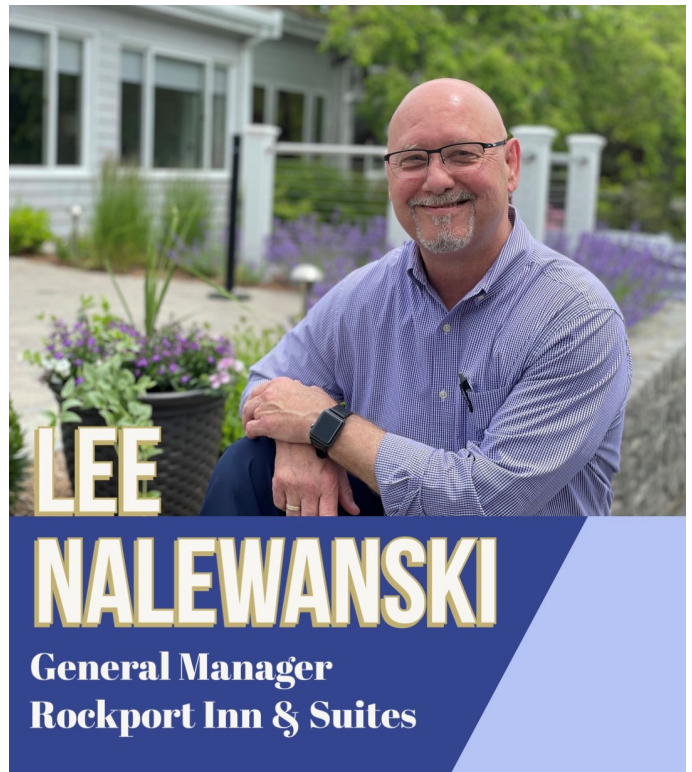
**SHAMUS
RILEY**



*General Manager
Fairfield Inn & Suites
Brunswick, Me*

Welcome to MCHG!

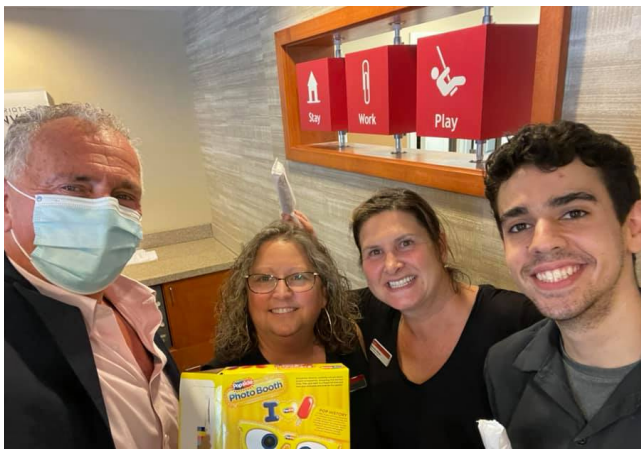
**LEE
NALEWANSKI**



*General Manager
Rockport Inn & Suites*

Kim Abell, Operations Manager, Bath
Candy Simmons, Housekeeping
Supervisor, Bath

POP DROP 2021



"It's rarely about the pop, although who doesn't love the unexpected delight of a sweet treat on a hot and busy day?! For me, it's about connecting with each associate and genuinely thanking them for supporting the team. Our associates make us who we are as a company and they need to know that we appreciate them and what they do each day."

-Jamie Mulley



Words From Our Guests

"This hotel is a "Hidden Gem" of Clearwater Beach. Its about 5yrs old and still in excellent condition. It is two blocks from the beach. Everyone was helpful and friendly. I wish I could remember everyone's name that helped us to have a great stay. Johnny and Paula and everyone else. Its a short walk to the restaurants and also Its on the trolley line, so you don't even need a car. We will be back and and definitely will stay again."

FFIS CLEARWATER BEACH, FLORIDA

"The building was nice, the room was spacious and clean, but the staff were the standout portion of my stay. In fact, the next day I saw one of the front desk staff 'out in the real world' and said, "Hey I know you". The staff at this hotel are so nice, you'll think they're family. Truly wonderful."

TPS GILFORD, NEW HAMPSHIRE

POSITIVELY IMPACTING LIVES

"We have been Marriott faithful for years and have for a reason. But our stay at this Marriott was set apart by 2 staff members; Patrick and Lisa. Patrick is just the nicest (and he is Irish to boot) person that was just so fun to talk to. He and Lisa went out of their way to tell us places to visit during our stay as we made our way around Maine that we otherwise would have missed. We all look forward to returning in a few days to fly home in hopes of visiting with them again. Marriott is fortunate to have people like this represent their company!!!"

CY SOUTH PORTLAND, MAINE

"We stayed here for five nights and it was one of the more relaxing stays we have had in years. The entire property was clean and well maintained. Our room was recently remodeled and well appointed. This is a well-managed hotel which comes through with the excellent customer service."

HI BATH, MAINE

"We had a great stay, arriving to visit friends nearby. The valets were so warm and friendly, Zara was great checking us in, and the room was spacious and comfortable. Very nice beds. We shall return.."

HGI BURLINGTON, VERMONT

"Clean, always has a room, easy highway access, restaurant attached & a few places in the area. Great customer service, online access easy to book, check in & out! Love that they've a digital room key."

HI PAWTUCKET, RHODE ISLAND

"My wife and I stayed one night in room 213 in early July 2021. The staff with whom we interacted--valet, front desk clerks, maintenance and housekeeping--were all polite, personable and professional. Our room--two king beds--was spacious and comfortable and included a large walk in shower. There is free street parking across the street from the hotel entrance. Our room was conveniently located down the hall from the gym."

CY PORTLAND DOWNTOWN, MAINE

"Very nice and clean motel. Pool was nice. Fire pit was neat. Great place to stay just outside Gloucester and Rockport. Would definitely stay again. Great staff and very accommodating. Very clean and the staff was very attentive to any needs we had."

Rockport Inn & Suites Rockport, Massachusetts

MCHG WORD SEARCH

W S N D X C F C O E G Y T Q J
 K N D F M L U V E R M O N T K
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 P I N T E G R I T Y M S D V Y

MASSACHUSETTS	NEW HAMPSHIRE	POSITIVITY	RESPECT
INTEGRITY	VERMONT	RHODE ISLAND	POP DROP
FLORIDA	FAMILY	MAINE	FUN

If you have an idea for next quarters newsletter, please send any ideas and feedback to

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